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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No.32-3/2013-14/S&M-CM

Date: 03.01.2014

To

The Chief General Managers,
All Telecom Circles/Metro Districts
BSNL

Subject: Modification in new CAF format for GSM Mobile Connection.
Ref: This office No. 32-3/2013-14/S&M-CM dated 28-11-2013

As per the feedback/suggestions received from some Circles like Assam, MP, Tamilnadu and Gujarat, regarding new CAF issued vide letter under reference following modification may be incorporated:

- Circle specific guidelines due to security concerns, issued by DOT earlier may be followed & included in new CAF by respective circles.
- Mapping of new CAF to Sanchar soft may be ensured.
- Bar Code may be included in new CAF.
- Information regarding lapse of balance amount at the time of porting-out of mobile number may be included in Terms & Conditions.
- Under the point –Bill to be sent at -1.Present/Local Address and 2. Office Address may be altered to - Present/Local Address and 2. Permanent Address.
- In circles where tender for CAF printing is operational, fresh Tender may be called for printing of new CAF after completion of period of current tender.

Circles are requested to take necessary action in this regard.

(Upendra Bakolia)
Addl. GM(S&M)-CM

Copy to:-
Director (CM) for kind information please.

Endtt/Sales& Mktg-CM/201/CAF/2012-13/10 dtd at CHI the 4/1/2014

Forwarded for information and further necessary action to incorporate the modifications in the new CAF.

To
All Heads of SSAs.
TN Circle

AGM(S&M)-CM)
16,Greams Road,
Chennai -600 006